

RANDO-CAQUELON

TERMS AND CONDITIONS

Reservation

- **Inscription min. 24h in advance**
- Minimum 4 participants are required in order that the activity takes place
- The prices quoted are per person, in Swiss Franc
- Bank or credit card charges are at the client's expense
- Inscription and payment is obligatory with a proof of payment or directly at reception Veysonnaz Tourisme
- Package prices are confirmed at the conclusion of the contract
- No departure will be tolerated without payment in advance
- The guide is not required to wait for late-comers
- Rental equipment must be returned to the guide at the start of the activity
- The client is responsible in case of theft. He/she should provide the shop, within 24 hours, with the original of the theft complaint issued by the police. Stolen equipment will be charged to the client
- The client undertakes to pay the costs of repairs not linked with normal wear and tear. Repairs are made exclusively by the rental company, at the charge of the client.

Change of reservation

- Any modification must be announced at the latest 24 hours before departure to the responsible body
- Modifications of dates are possible according to the availabilities
- In case of absence of the client on the day of departure, no reimbursement will be paid and the tour cannot be replaced.

Modification of the menu

- The menu included in the price of the "Rando-Caquelon" offer includes, a fondue, a glass of wine and a coffee
- Slight modifications to the above are possible, subject to availability, and if they are consistent with the offer proposed by the restaurateur
- **Any extra charges will be invoiced to you by the restaurant owner on the spot.**

Cancellation

- In case of bad weather, the participants alone decide whether to maintain or cancel their tour
- In case of illness, the client informs the organizer at least 24 hours in advance.

Cancellation fees

- In case of cancellation before departure, the following costs are charged : 0% 1 day before departure, 100% the day of departure.

Insurance

- Each participant must have his/her own insurance. It is not included in the package price.

Responsibility

- The organizers decline all responsibility in case of accident, damage or theft during the stay
- Each participant is responsible for being informed about the weather forecast and conditions before his departure.