

## MAKE YOUR OWN 'TOMME' CHEESE

### TERMS AND CONDITIONS

#### Reservation

- **Inscription min. 48h in advance**
- No minimum number of participants required, maximum 8 people
- The prices quoted are per person, in Swiss Franc
- Bank or credit card charges are at the client's expense
- Inscription and payment is obligatory with a proof of payment, this can be made by bank transfer or directly at reception Veysonnaz Tourisme
- Full payment must be made at the time of booking
- No departure will be tolerated without payment in advance
- The guide is not required to wait for late-comers

#### Change of reservation

- Any modification must be announced at the latest 48 hours before departure to the responsible body
- Modifications of dates are possible according to the availabilities
- In case of absence of the client on the day of departure, no reimbursement will be paid and the tour cannot be replaced.

#### Cancellation

- The organiser retains the right to change the programme or to cancel a workshop if the safety conditions required or in case of unforeseen circumstances. In case of cancellation by the organiser, the participant can choose whether to change the date of the activity or to receive a full refund of the amount paid
- In case of illness, the client informs the organiser at least 24 hours in advance and is required to provide a valid medical certificate in order to be reimbursed
- In case of cancellation before departure, the following costs are charged: 50% 1 day before departure, 100% the day of departure.

#### Insurance

- The organiser declines all responsibility in case of accident or damage during the day.
- All participants must have their own insurance. It is not included in the package price.