

Summer 2023
DARE TO EBIKE

TERMS AND CONDITIONS

Reservation

- **Inscription min. 3 days in advance**
- Minimum 2 participants are required in order that the activity takes place
- The prices quoted are per person, in Swiss Franc
- Bank or credit card charges are at the client's expense
- Inscription and payment is obligatory with a proof of payment, this can be made by debit or credit card or directly at reception Veysonnaz Tourisme
- Full payment must be made at the time of booking
- No departure will be tolerated without payment in advance
- The guide is not required to wait for late-comers
- Rental equipment must be returned to the site where rented
- The client is responsible in case of theft. He/she should provide the shop, within 24 hours, with the original of the theft complaint issued by the police. Stolen equipment will be charged to the client
- The client undertakes to pay the costs of repairs not linked with normal wear and tear. Repairs are made exclusively by the rental company, at the charge of the client.

Change of reservation

- Any modification must be announced at the latest 72 hours before departure to the responsible body
- Modifications of dates are possible according to the availabilities

Cancellation

- The organiser retains the right to change the programme or to cancel a workshop if the safety conditions required or in case of unforeseen circumstances. In case of cancellation by the organiser, the participant can choose whether to change the date of the activity or to receive a full refund of the amount paid
- In case of illness, the client informs the organiser at least 24 hours in advance and is required to provide a valid medical certificate in order to be reimbursed
- Cancellation of the client over 3 days ahead : 100% reimbursement. Cancellation between 3 and 2 days ahead : 50% reimbursement. Less than 2 days ahead : no reimbursement (except for the reasons above)
- In case of absence of the client on the day of departure, no reimbursement will be paid and the tour cannot be replaced.

Insurance

- The organiser declines all responsibility in case of accident, damage or theft during the day.
- Each participant must have his/her own accident insurance. It is not included in the package price.