

## **ALPHORN INITIATION COURSES**

### **GENERAL CONDITIONS OF SALE**

#### **Reservation**

- Reservation online via the web site [Nendaz | Alphorn initiation courses](#)
- Bookings must be made at the latest 48h before the beginning of the course
- Minimum 4 participants are needed in order for the activity to take place. If less than 4 people sign up, it is possible to pay an extra charge in order for the course to take place
- The teachers are not obliged to wait for late participants to arrive
- Rented instruments must be returned to the teachers in the same condition as received
- The participant agrees to pay the cost of repairs to the rental instrument not related to normal wear and tear. Any damage caused by the participant to the rental instrument will be charged to the participant.

#### **Changes made to the reservation**

- Any change to the booking must be notified to the organiser at least 48 hours before the course.
- Date changes are possible depending on availability (next courses, accommodation provider, etc.)
- If the participant is absent on the 1st day, no reimbursement will be made and the course cannot be replaced
- In the event of cancellation during the course, the participant must contact Nendaz Tourisme and the teachers. Cancellation conditions apply

#### **Price**

- The price of the package is confirmed on conclusion of the contract. Prices are per person, in Swiss francs, for accommodation in single, double or triple rooms, including VAT and tourist tax
- Payment must be made at least 48 hours before the course by bank transfer, credit/debit card or directly at the offices of Nendaz Tourisme
- Bank or credit card charges are at the customer's expense
- No lessons will be provided without payment in advance

#### **Cancellation policy**

- Initiation courses take place in all weathers. Weather permitting, courses are held outdoors. In bad weather, they take place indoors
- In the event of bad weather, participants decide individually whether to maintain or cancel their course and related services
- In the event of illness or inability to attend the course, the participant must inform the organiser at least 48 hours in advance and provide a valid medical certificate for refund purposes

#### **Cancellation fees**

- In the event of cancellation by the participant, the following charges will apply:
  - 0% up to 22 days before the beginning of the course
  - 25% between 15 and 21 days before the beginning of the course
  - 50% between 8 and 14 days before the beginning of the course
  - 100% 7 days before the beginning of the course
- In the event of cancellation by the organiser, the full amount of the course will be refunded
- In the event of unforeseen closure by the accommodation provider, the amounts corresponding to the overnight stay with breakfast, welcome drink and tourist tax will be refunded

#### **Insurance**

- All participants must have their own liability insurance cover.

#### **Responsibility**

- The organiser declines all responsibility in the event of accident, damage or theft during the stay.