

General conditions – Bisses Delights

Reservations

- Reservation must be made 2 days before the day of the activity
- No minimum number of participants required
- The prices quoted are per person, in Swiss Franc (VAT included)
- Bank or credit card charges are at the client's expense
- Inscription and payment is obligatory with a proof of payment, this can be made by debit or credit card or directly at Nendaz Tourisme's reception
- Package prices are confirmed at the conclusion of the contract
- No departure will be tolerated without payment in advance.

Change of reservation

- Any modification must be announced at the latest 48 hours before departure to the responsible body
- Modification of dates are possible according to the availabilities
- In case of absence of the client on the day of departure, no reimbursement will be paid and the tour cannot be replaced.

Modification of the menu

- The menu included in the price of the "Bisses Delights" offer includes:
 - For adults and youngs: A starter, a main course and a dessert. The menu has been predefined by the restaurant owner especially for this offer.
 - For children: A dish from the children's menu as well as a children's ice cream cone or a children's ice cream scoop
- Slight modifications to the above are possible, subject to availability, and if they are consistent with the offer proposed by the restaurant
- The aperitive included in the price of the "Bisses Delights" offer includes:
 - A valaisan plate and a drink per person – choice between wine and minerals
- Any extra at the restaurant or at the Hotel Nendaz 4 Vallées****s will be charged onsite.

Cancellation

- In case of bad weather, the participants alone decide whether to maintain or cancel their tour
- In case of illness, the client informs the organizer at least 24 hours in advance and must present a valid illness certificate to be reimbursed.

Cancellation fee

- In the event of cancellation before the departure date, the following costs are charged: 50% 1 day before the departure, 100% on the day of departure

Insurance

- Each participant must possess their own insurance cover. It is not included in the package.

Responsibility

- The organizer declines all responsibility in case of accident, damage or theft during the activity
- The shuttle bus Nendaz-Veysonnaz doesn't wait for those who are late
- Each participant is responsible for being informed about the weather forecast and conditions before his departure.