



General conditions – Nendaz ebike Tour

Reservation

- Reservation must be made **4 days before the day of the activity**
- No minimum number of participants required
- The prices quoted are per person, in Swiss Franc (VAT and city tax included)
- Bank or credit card charges are at the client's expense
- Inscription and payment is obligatory with a proof of payment, this can be made by debit or credit card or directly at Nendaz Tourisme's reception
- Package prices are confirmed at the conclusion of the contract
- No departure will be tolerated without payment in advance.

Change of reservation

- Any modification must be announced at the latest 48 hours before departure to the responsible body
- Modification of dates are possible according to the availabilities
- In case of absence of the client on the day of departure, no reimbursement will be paid and the tour cannot be replaced.

Cancellation

- In case of bad weather, the participants alone decide whether to maintain or cancel their tour
- In case of illness, the client informs the organizer at least 24 hours in advance and must present a valid illness certificate to be reimbursed
- If a cancellation happens during the tour, the client gets in contact with the reserved cabin and with the organizer.

Cancellation fee

- In the event of cancellation before the departure date, the following costs are charged: 50% up to 2 days before the departure, 100% on the day of departure

Insurance

- Each participant must possess their own insurance cover. It is not included in the package.

Responsibility

- The organizer declines all responsibility in case of accident, damage or theft during the activity
- Each participant is responsible for being informed about the weather forecast and conditions before his departure.