## Summer 2023

#### **NENDAZ EBIKE TOUR**

#### **TERMS AND CONDITIONS**

#### Reservation

- Inscription min. 5 days in advance
- No minimum number of participants required.

# **Change of reservation**

- Any modification must be announced at the latest 72 hours before departure to the responsible body
- Modifications of dates are possible according to the availabilities of the hosts
- In case of absence of the client on the day of departure, no reimbursement will be paid and the tour cannot be replaced.

#### **Price**

- Package prices are confirmed at the conclusion of the contract. The prices quoted are per person, in Swiss Franc, VAT and tourist taxes included
- Payment is obligatory by bank deposit, by debit from your credit card or directly at the reception desk of the tourist office
- Bank or credit card charges are at the client's expense
- Total payment of the reservation must be effected at the latest 30 days before departure. If the reservation is made later, the payment must be made immediately
- No departure will be tolerated without payment in advance.

## **Cancellation**

## By the client

- In case of bad weather, the participants alone decide whether to maintain or cancel their tour
- In case of illness, the client informs the organizer at least 72 hours in advance and is required to transmit a valid certificate in order to be reimbursed
- If a cancellation happens during the tour, the client gets in contact with the reserved cabins and with the organiser.

# **Cancellation fees**

• In case of cancellation before departure, the following costs are charged: 20% up to 10 days before departure, 50% up to 3 days before departure, 100% up to the day of departure

## Insurance

Cancellation insurance is recommended and accident insurance is mandatory. They are not included in the price of the package.

#### Responsibility

The organisers decline all responsibility in case of accident, damage or theft during the stay.

Each participant is responsible for being informed about the weather forecast and conditions before his departure.