

Summer 2022

## NENDAZ TREKKING

### TERMS AND CONDITIONS

#### Reservation

- Online reservation under <https://www.nendaz.ch/en/Z13421/nendaz-trekking>
- No minimum number of participants required.

#### Change of reservation

- Any modification must be announced at the latest 48 hours before departure to the responsible body
- Modifications of dates are possible according to the availabilities of the hosts
- In case of absence of the client on the day of departure, no reimbursement will be paid and the tour can not be replaced.

#### Price

- Package prices are confirmed at the conclusion of the contract. The prices quoted are per person, in Swiss Franc, in a dormitory, VAT and tourist taxes included
- Payment is obligatory by bank deposit, by debit from your credit card or directly at the reception desk of the tourist office
- Bank or credit card charges are at the client's expense
- Total payment of the reservation must be effected at the latest 30 days before departure. If the reservation is made later, the payment must be made immediately
- No departure will be tolerated without payment in advance.

#### Cancellation

##### **By the client**

- In case of bad weather, the participants alone decide whether to maintain or cancel their tour
- In case of illness, the client informs the organizer at least 48 hours in advance and is required to transmit a valid certificate in order to be reimbursed
- If a cancellation happens during the tour, the client gets in contact with the reserved cabins and with the organiser.

##### **Cancellation fees**

- In case of cancellation before departure, the following costs are charged : 10% up to 2 days before departure, 50% 1 day before departure, 100% the day of departure
- In the case where a or several mountain cabins are unexpectedly closed, the amount corresponding to an overnight stay including full board will be refunded
- **Special COVID19 Conditions:** on presentation of a positive test, the trek can be moved to another date free of charge. 10 % of the costs are charged in the case of cancellation.

#### Insurance

Cancellation insurance is recommended. It is not included in the price of the package.

#### Responsibility

The organizers decline all responsibility in case of accident, damage or theft during the stay.

The shuttle bus Nendaz – Veysonnaz doesn't wait for those who are late.

**This hike requires a good level of physical fitness, regular practice of mountain hiking and appropriate equipment.**

**Each participant is responsible for being informed about the weather forecast and conditions before his departure.**