

Winter 2024  
**DARE TO TRY SKI TOURING**

## **TERMS AND CONDITIONS**

### **Reservation**

- Bookings and payment must be made at the latest at 12h on the Tuesday preceding the day on which the activity takes place, by bank transfer, by credit card or directly at the Tourist Information Office.
- Bank or credit card charges are at the customer's expense.
- No benefit will be tolerated without payment in advance.
- Minimum 2 participants are required in order that the activity take place. If one person signs up, they can pay a supplement to maintain the offer.
- The teacher is not required to wait for late-comers.
- Rental equipment must be returned to Neige Aventure Shop in Siviez.
- The client is responsible in case of theft. He should furnish the shop, within 24 hours, with the original of the theft complaint issued by the police. Stolen equipment will be charged to the client.
- The client undertakes to pay the costs of repairs not linked with normal wear and tear. Repairs are made exclusively by the rental company, at the charge of the client.

### **Cancellation**

- This activité takes place in all weather conditions. Only the closure of the Movement Track of Tortin, a valid medical certificate or a cancellation due to too few participants may lead to a total refund
- In case of illness, the client informs the organizer at least 24 hours in advance and is required to transmit a valid certificate in order to be reimbursed.
- Cancellation of the client over 3 days ahead : 100% reimbursement. Cancellation between 3 and 2 days ahead : 50% reimbursement. Less than 2 days ahead : no reimbursement (except for the reasons above).
- In case of absence of the client at the beginning of the lesson, no reimbursement will be made and the lesson will not be replaced.

### **Insurance**

- The organizer declines all responsibility in case of accident. Each participant should have their own insurance coverage.