

TERMS AND CONDITIONS

Reservation

- Registration and payment obligatory until the day before at 12:00 noon by bank deposit (no later than the previous Thursday at 16:00), by debit from your credit card or directly at the reception desk of the tourist office.
- Bank or credit card charges are at the customer's expense.
- No benefit will be tolerated without payment in advance.
- Minimum 2 participants are required in order that the activity take place. If one person signs up, they can pay a supplement to maintain the offer.
- The teacher is not required to wait for late-comers.
- Rental equipment must be returned to the site where rented.
- The client is responsible in case of theft. He should furnish the shop, within 24 hours, with the original of the theft complaint issued by the police. Stolen equipment will be charged to the client.
- The client undertakes to pay the costs of repairs not linked with normal wear and tear. Repairs are made exclusively by the rental company, at the charge of the client.

Cancellation

- The offer takes place in all types of weather. A closing of the installations by the company NV Remontées mécaniques SA, a valid medical certificate issued by a medical doctor or cancellation due to lack of participants can be subject to 100% reimbursement.
- In case of illness, the client informs the organizer at least 24 hours in advance and is required to transmit a valid certificate in order to be reimbursed.
- Cancellation of the client over 3 days ahead : 100% reimbursement. Cancellation between 3 and 2 days ahead : 50% reimbursement. Less than 2 days ahead : no reimbursement (except for the reasons above).
- In case of absence of the client at the beginning of the lesson, no reimbursement will be made and the lesson will not be replaced.

Insurance

- The organizer declines all responsibility in case of accident. Each participant should have their own insurance coverage.